**Swan Theatre Refund Policy – September 2021**

**Conditions of Sale**

The Swan Theatre cannot refund the value of your ticket to you unless the performance is cancelled.

Once purchased, your ticket is your responsibility.

Tickets may however be exchanged for a different performance of the same production, if available.

Please contact the Box Office at 0750 037 6031 or email [swantheatre@gmail.com](mailto:swantheatre@gmail.com)

**Performance Cancellation**

The Swan Theatre cannot refund the value of your ticket to you unless the performance is cancelled.

If a performance is cancelled you will be offered the option of a rescheduled date where possible, a voucher redeemable against a future production or a full refund.